## **Greenshades (GS) Work-Study Training Guide**

Creating Greenshades Account-

Howard College - https://www.greenshadesonline.com/SSO/EmployeeApp/#/company/howardcollege/login

SWCD - https://www.greenshadesonline.com/SSO/EmployeeApp/#/company/swcid/login

Phone App – GreenEmployee (once account is created)

1. Select the "Create an Account" option. Do not log in until this is completed.



2. From there, enter in your <u>HC email address</u> and a password based on the rules you want to use. Hit Continue.

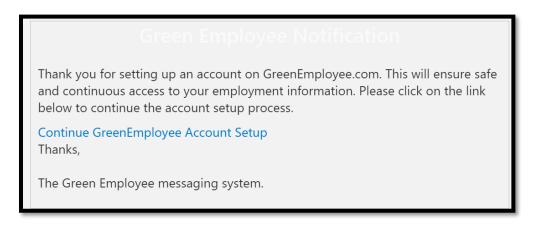




3. You will be sent an email to your HC email with a link to continue the account creation process.



4. When the email is received (see below), click on the 'Continue GreenEmployee Account Setup' link in the email your receive.



Once Continue is selected, you will be prompted to verify your identity using your GreenEmployee account information. <u>Use your SSN without dashes and last name</u>. <u>Do not use employee ID or date of birth</u>.



**6.** Once you select Continue again, you will be prompted to verify your Identity using your email or text verification. (if the last 4 of the phone is not able to receive text messages select the email option) Once in your account you can update the phone information.



Enter the code you receive in your email in the box on the GS page where it prompts you to enter it.

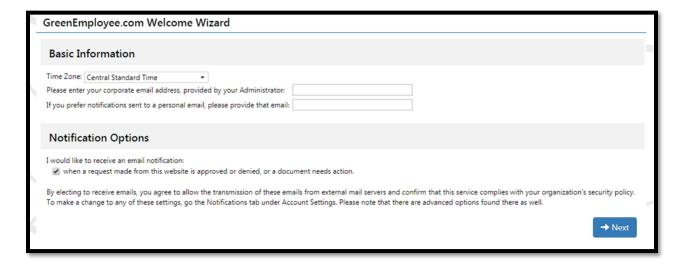
You will now go back to the log in screen and log in using your email address and the password you created.

## Your first visit to Greenshades Online

The first time you visit GS you will go through a Welcome Wizard (see below). Welcome Wizard screens included:

- Verification of your email address and the setup of notifications when new documents are available for review or actions have been approved.
- Choosing your preference for receiving certain financial documents online instead of through the mail such as your W-2 and 1095-c form.
- Setting up one or more direct deposit accounts for payroll.
- Verification of your address and contact information, as well as ensuring the address matches USPS records.
- Filling out your W-4, if one is not on file.

Any changes made, HR will review and approve.

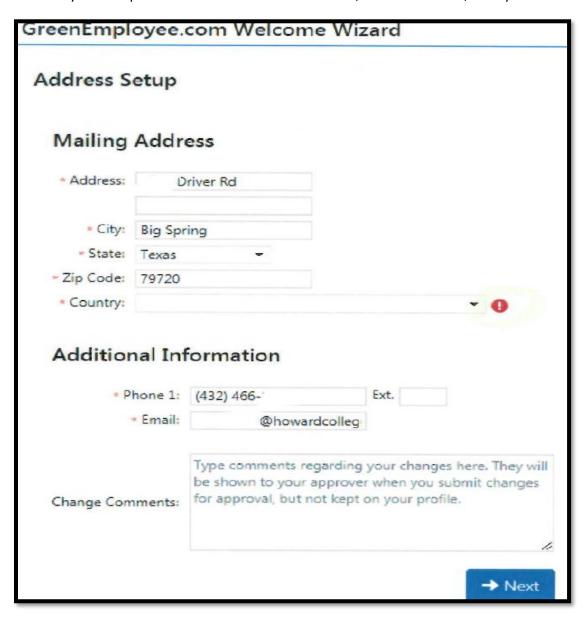


Time Zone: Should default to Central Standard Time

Corporate email address is your Howard College email.

You will be directed to a verification page where you are required to enter a verification code.

Notifications: It is recommended that you use your HC email address so if there are any issues IT can help you with it. If you use a personal email account such as Yahoo, Hotmail or Gmail, IT may be unable to help with it.



Your address and cell phone (or other # you provided) will populate if we have that information. If your cell phone number does not populate, please enter it as seen above in 'phone 1'.

You will need to update and or enter any information with a red \* by it. You will not be able to continue until these fields are complete.

Email: This will be your Howard College email address. Please verify for accuracy. If it is not correct, please change.

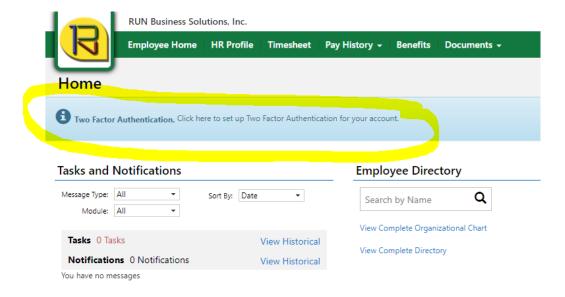
When you hit 'next', you will be given a suggested address that simply adds the 4 digit code at the end of your zip code. We recommend you select the suggested address.

# Your GS Homepage

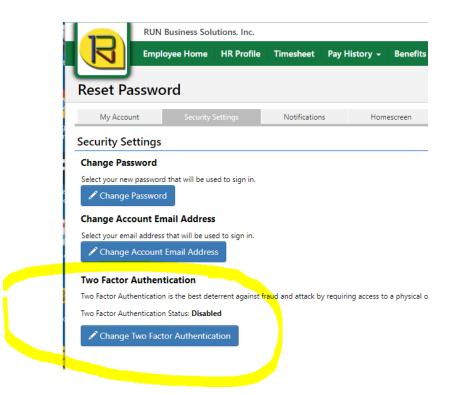
Your GS homepage will be populated by a number of widgets, which can include information about your most recent paystub, the weather in your local area, employees in your department/company that will be out of the office this week, and more. The exact content is set up by your administrators, but all users will see at least two widgets: the Bulletins widget and the Tasks and Notifications widget. All widgets can be dragged around the screen or removed via the Home screen tab under Account Settings (the Bulletins and the Tasks and Notifications widgets cannot be removed).

Two Factor Authentication (2FA)— it is required that you set this up as this is the best way to protect your account from hackers. We have enforced 2FA in GS but if it shows the blue box below click on it to set it up.

On your Home page, click on the blue Two Factor Authentication.



Click on the blue Change Two Factor Authentication



Enter you cell number and GS password. Send Code and it will send you a verification code to complete the set up.



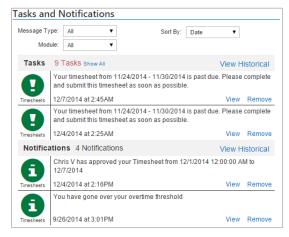
Note: If you change phone numbers, this is the same place you would go to change your cell # for receiving text codes. You must do that BEFORE you change numbers.

#### **Bulletins**

Any company-wide announcements will be displayed prominently in the Bulletins section. These announcements may include items such as a policy change, details about an upcoming event, or a company newsletter.

The Bulletins will automatically rotate if there are multiple, or they can be manually navigated. All Bulletins can be opened to a larger view with the "Read More..." link at the bottom of the widget. The Bulletins can also include attachments for users to download.





#### Tasks and Notifications

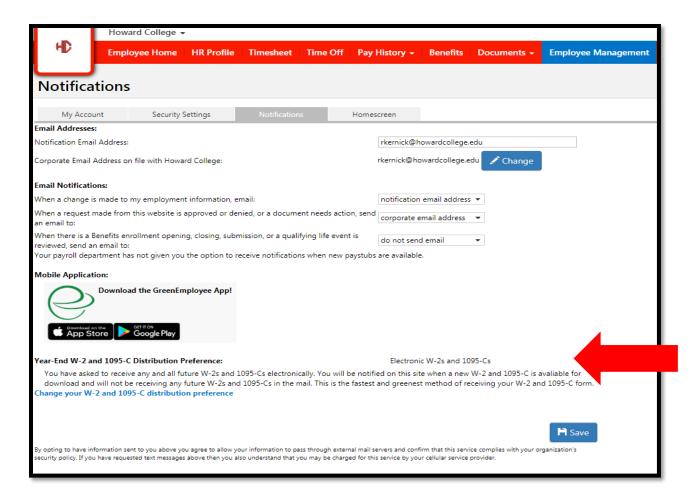
The Tasks and Notifications widget (also called "Messages") displays information about new paystubs, documents awaiting your review, or items that your supervisor or HR department wishes to bring to your attention. There are two kinds of messages: Tasks and Notifications. Tasks are items that need you to make an action, e.g. needing to submit a past due timesheet. Notifications are messages to let you know of something, e.g. a Time Off request being approved. You may access most of these documents directly by clicking on the "View" link at the end of the message itself. Clicking remove will delete the message from your widget.

# **Basic Navigation**

The main navigation bar of GS will direct you to the various main sections of the site.



- Employee Home will return you to the GS homepage where you will clock in and view your messages and bulletins.
- HR Profile will allow you to update information about yourself and your address.
- Timesheet takes you to an electronic timesheet where you can submit to your supervisor.
- Pay History allows you to review past paystubs and W-2s.
- The Documents dropdown takes you to electronic library of your W-4 form and your direct deposit form.



It is recommended that you select the option to receive your W-2's and 1095-C's electronically so that you will always have access to them in your employee portal at any time.

# HR Profile

#### Overview

Using the HR Profile module of GS you can update your pertinent HR information. Updates are submitted to HR/Payroll for approval. To review your current data and submit a change, click on the HR Profile button in the navigation bar. That page contains a tab on the left side of the page for each type of relevant information: Personal Info, Address, Contacts, and Work Location. Once you have accessed any sub-page, click the Edit button to make changes.

PLEASE VERIFY ALL YOUR HR PROFILE DATA.

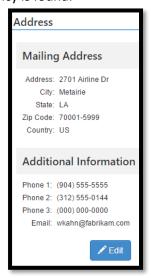
## Personal Info

Personal Info may include information such as your name, SSN, birth date, ethnicity, and marital status, all of which can be edited. You can also change your profile image from here, by clicking on the image. Other information may only be available for viewing and not be editable.



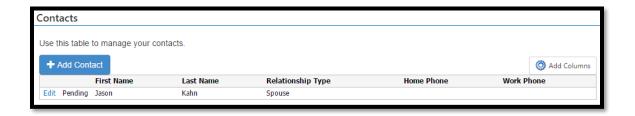
## **Address**

In the Address tab, you may update your physical address, phone number, and email address. When you submit a new address, GS will automatically check the address you enter against US Postal Service records and will try to provide a suggestion if an inconsistency is found.



#### **Contacts**

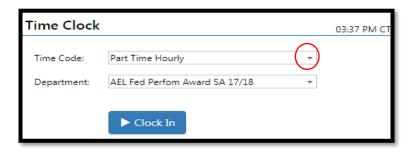
Emergency contacts can be managed through the HR Profile module under the Contacts tab. Use the "Add Contact" button to add a contact or click Edit to make changes to an existing one. New or edited contacts will be sent to HR/Payroll for approval. It is required that every employee have at least 1 emergency contact.



# Using the Time Clock in GS

There is a time clock widget on your homepage to make clocking in and out simple.

The employee time clock allows you to record your time worked as time entries on a timesheet. The timesheet is your collection of time entries for the pay period. You will record time throughout the pay period and submit

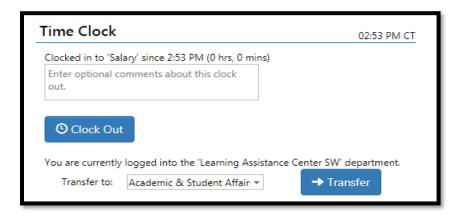


your timesheet for approval at the end. Time worked is recorded as a time code. HR has set up these codes to represent the types of time you may record on the timesheet. If there are multiple options available for you, be sure to record time against the correct code or ask HR or your supervisor for clarification.

The Time Clock will allow you to clock in, and clock out, and to easily see your last clock in. Please Clock Out and Clock In for lunch breaks.

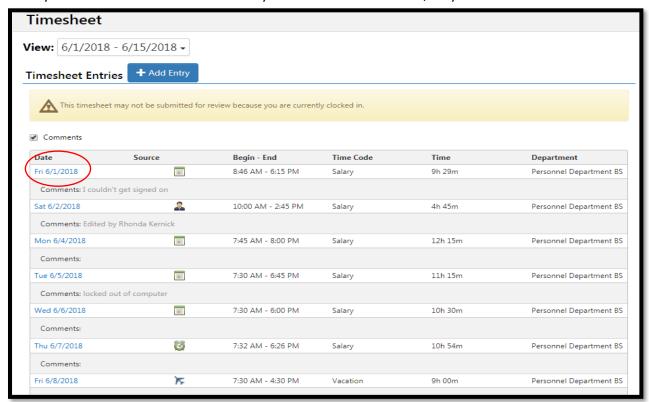
When you are not clocked in, the Time Clock will look like this above. You are able to select the appropriate Time Code and possibly select a Department, enter comments related to this clock-in, and then clock in. Part-time employees should clock in using the "Part Time Hourly", "Student" or "Work-study" time code. If it does not default to the appropriate code you can change it using the drop down arrow.

After you clock in, the time clock will provide you an option to Clock Out. When you are ready to Clock Out, simply Clock Out. As you return to work from a lunch break or for a new shift, Clock In. To end your shift for the day, click Clock Out.



For part-time employees who may work in more than one department, you can 'transfer' to another department instead of clocking out and back in the new department.

When you click on the 'Timesheet' tab and you have active timesheets, they will look like this below.



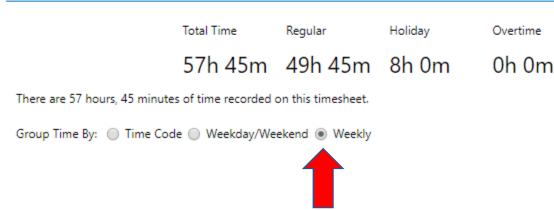
Only your supervisor can edit your time.

## **Submitting Timesheets for Approval**

GS requires employees to submit your timesheets in a timely manner to ensure you are paid appropriately and promptly for your hours worked.

First, be sure your timesheet is complete. Verify the totals and any leave entries. Totals for the timesheet are provided by time code, by weekday/weekend, and by week. This will help you ensure the timesheet is accurate prior to signing and submitting. Change to 'weekly' under **Total Hours for this Timesheet.** Doing this will calculate the weekly totals for you.

# Total Hours for this Timesheet



Week #1	Date	Total Hours	Payable Hours
Saturday	01/11/20	00h 00m	00h 00m
Sunday	01/12/20	00h 00m	00h 00m
Monday	01/13/20	06h 15m	06h 15m
Tuesday	01/14/20	09h 15m	09h 15m
Wednesday	01/15/20	08h 30m	08h 30m
Thursday	01/16/20	07h 00m	07h 00m
Friday	01/17/20	07h 00m	07h 00m
Total		38h 00m	38h 00m

	Total Time	Regular	Holiday	Overtime	
	26h 0m	26h 0m	0h 0m	0h 0m	
here are 26 hours, 0 min	nutes of time recorded on this timeshe	et.			
Group Time By:	e Code ( ) Weekday/Weekend ( ) We	eekly			
Week #1	Date	Total Hou	ırs	Payable Hours	
Saturday	08/11/18			00h 00m	00h 00m
Sunday	08/12/18			00h 00m	00h 00m
	08/12/18 08/13/18			00h 00m 04h 00m	
Monday					04h 00m
Monday Tuesday	08/13/18			04h 00m	04h 00m 04h 00m
Monday Tuesday Wednesday	08/13/18 08/14/18			04h 00m 04h 00m	04h 00m 04h 00m 04h 00m
Sunday Monday Tuesday Wednesday Thursday Friday	08/13/18 08/14/18 08/15/18			04h 00m 04h 00m 04h 00m	00h 00m 04h 00m 04h 00m 04h 00m 04h 00m 03h 00m

When you are done verifying your timesheet is correct, click the Sign and Submit Timesheet button at the bottom of the page under your timesheet for approval.

Once your timesheet is submitted, it is "Pending Approval" and will either be accepted or rejected by your supervisor. If your timesheet is rejected, it will be returned to you with comments from your supervisor. You can then work with your supervisor to modify and resubmit your timesheet for approval.

Timesheets must be signed and submitted by the employee at the end of each pay period:

1<sup>st</sup> – 15<sup>th</sup> must be submitted by the workday following the 15<sup>th</sup> by 12:00 noon

16<sup>th</sup> – the end of the month must be submitted by the workday following the last day of the month by 12:00 noon.

Exceptions to these times will be announced in advance. Your supervisor must also approve and submit your timesheets to payroll by the above deadlines so be sure to get your part done promptly.

Note: If an employee is finished working for a pay period, timesheets can be submitted before the above due dates. This is most common with part-time employees. If a full-time employee takes leave the last week of a pay period they can put their leave in and sign and submit their timesheet after the last day they clock out.

## **Documents**

Under "Documents" you will find your W-4 and Direct Deposit information.



W-4: If you click on 'manage' my W-4 you can change your W-4 election here.

New hires should be automatically asked to complete a W-4. If not, please go thru this process to complete it for payroll.

We are not allowed to provide advice on how to complete the W-4. If you are unsure what to do complete Step 1 and Step 5 and taxes will be calculated based on your income and the current tax tables. You must complete these at minimum. You can always go back and complete a new W-4 if you want to make changes after you seek tax advice from a tax professional.

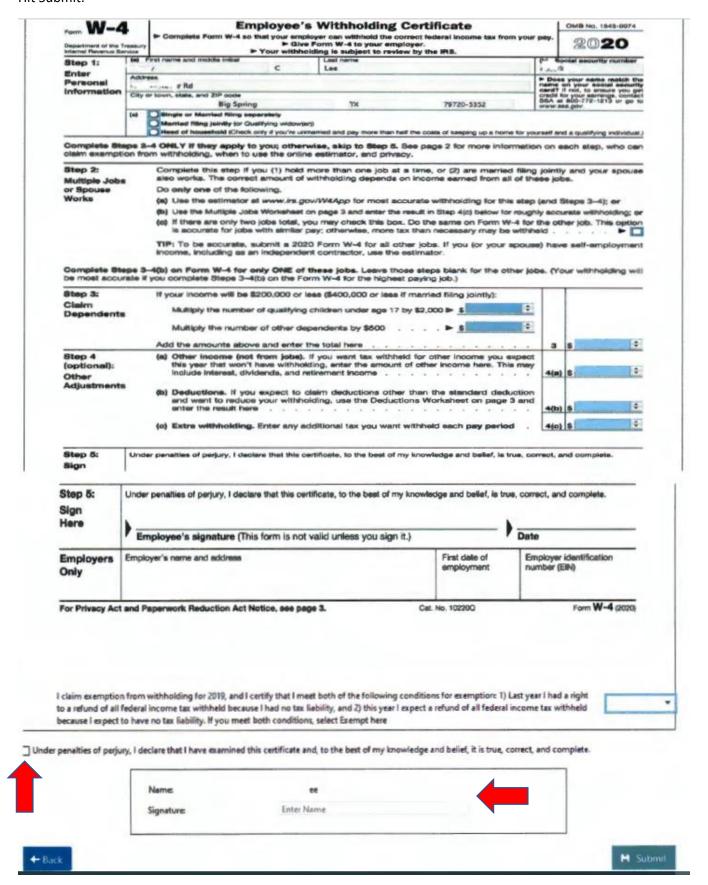
Step 4c: Only complete if you want an additional dollar amount to come out for Federal Income Tax.

Exemption from withholding: Only select 'Exempt' from the drop-down arrow if you are exempt from paying Federal Income Tax. Very few, if any, employees qualify for this option.

\*\*After your form is complete, you are required to check the statement above your name. You will be unable to continue if you don't.

Type your name in the 'signature' box exactly as it appears above that box to electronically sign.

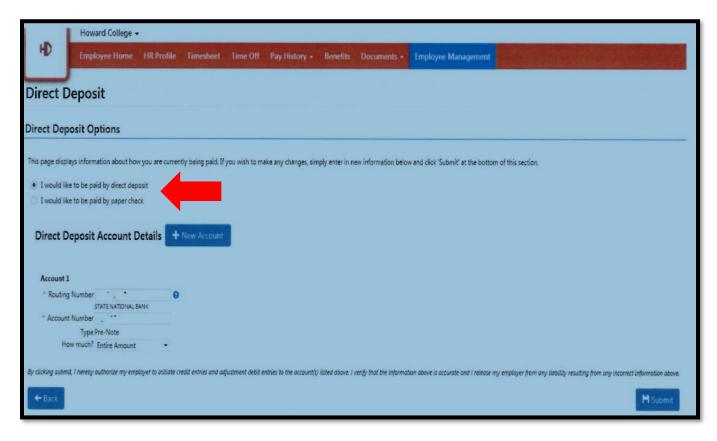
#### Hit Submit.



**Direct Deposit:** If you click on 'manage' on the Direct Deposit line you can verify your current direct deposit information.

You have the option to direct your deposit to different accounts and/or banks. (see below; choose from the drop down arrow by "How much?"

If you change your direct deposit information in the future, this is where you will do it. Always verify the information is correct. Direct deposit changes made by the 15<sup>th</sup> of the month will test the first of the following month. You will receive a paper check that month, to be picked up in the business office of your perspective campus. The following month you will be on direct deposit. If you add a second account to direct your deposit to, both accounts will 'test' before the direct deposit takes effect (even if the original account has already been tested and verified.



We encourage all employees to participate in direct deposit. Students with Herring Bank cards will need to call the number on the back of their card to get their routing and account number. This information will be required to set up your direct deposit information.

# **Leaving Greenshades**

Once you have completed your visit to GS click the "Sign Out" link in the top right of the page. This is especially important if you share a workstation with one or more employees who may be using the terminal once you are finished. Merely closing the browser or minimizing your active webpage leaves your information vulnerable to another person who may arrive at the



workstation immediately after you leave. For your information security, all users are directed to click "Sign Out" once they have completed using GS.

#### **Future Log Ins:**

Always use the link at the top of this handout. It is also available on the HC web page under HR.

It will then take you to the log in page where you will enter your email address and GS password you created.

