Password Reset
How-To
Click on MYHC to proceed to MYHC which contains the new version of Campus Connect as well as tools such as the HC Alert System and Password Reset.
Once the MYHC page has loaded in the Quick Links box on the left side click on HC Password Reset. This will take you to the new Password Reset System. This system will allow you to reset your own password in the future as long as you can answer three or more of your security questions. The system can also be used to unlock your account if you have too many failed login attempts.
Howard College Self-Service Password Reset

Once on the Password Reset page you will notice the username and password boxes below to enter your login credentials. You will login here with the same username that you use for MYHC/Campus Connect and/or to login to a computer on a Howard College campus.

Example: Kermit Frog  ID: 682009999
Username: kfrog6820  Initial Password: Hz82009999

(If you have changed your initial password already use your new password)

*First use the "Complete Security Questions" BEFORE you use the "Forgotten Password/Locked Account"!!!

If you have any problems or questions contact us at itsupport@howardcollege.edu or 432-264-5055.

Complete Security Questions

| Username: | kfrog6820 |
| Password: | ********** |
| Domain:   | howardcollege |
Password Reset Enrollment

You are logged in as howardcollege\.

If this is not you, please logout here.

Please answer at least 3 questions before exiting screen. If you have any questions or problems with this, please feel free to contact us at itsupport@howardcollege.edu or 432-264-5055.

Welcome to Sysgem Self-Service Password Reset Enrollment.

Add or remove questions using the options below; when you have finished, close the browser window or logout.

Existing questions:

- what was the name of your first school? (Answer hidden)
- what is your mother's maiden name? (Answer hidden)
- what color was your first car? (Answer hidden)
- where was your first job? (Answer hidden)

Add new question:

Question: Select a question or specify your own below.

Answer: 

Hint (optional): 

Add
Howard College Self-Service Password Reset

You MUST use the "Complete Security Questions" if you have any problems or questions contact us at its@howardcollege.edu 432-264-5055.

Complete Security Questions

Username:  
Password:  
Domain: Howarcollege  
Login

Forgotten Password / Locked Account

Username: kfrog6820  
Domain: Howarcollege  
Continue

After you have set up your security questions, at a later date if you come back to this page and are needing to reset your password or unlock your account you will use this side of the page to enter your account.

To enter you will only need your username. You will then be prompted to answer your security questions that you entered.
Password Reset

Please supply answers to the security questions below.

what was the name of your first school? ____________________________

what is your mother's maiden name? ____________________________

what color was your first car? ____________________________

Then, either click Unlock Account or enter a new password below:

New password: ____________________________

Confirm new password: ____________________________

Reset Password

After entering your username on the previous screen you will now be prompted to answer three of your security questions. Once you believe you have all of your questions answered you can enter a new password in the boxes below and click on the Reset Password button.

If your account is locked you can use the Unlock Account button to the left without resetting your password.