



**What is a textbook rental?**

Textbook rentals allow students to rent their textbooks from the bookstore (as opposed to buying them) for a specified term. It is a cost-effective and useful option for students.

**What does it cost to rent a textbook?**

The fee for renting a textbook is priced as low as 50% of the retail price of the textbook. For example, a \$100 textbook could rent for \$50.00.

**How do I know if any of my classes offer textbook rentals?**

Your bookstore will also have a list of all textbooks available for rental.

**How do I pay for a textbook rental?**

We accept all forms of payment. However, all textbook rentals require a credit card be kept on file – even if another form of payment is used.

**If my bookstore accepts financial aid, can I use it to pay for textbook rental?**

Yes, you can use your financial aid to pay for the rental fee. However, you will still need to keep a credit card on file with us in order to rent a book.

**Why do you need a credit card if I am paying for the rental some other way?**

If the textbook rental is returned after the due date or is damaged, we use the credit card on file to pay for a replacement book and processing fee, as described in your Rental Agreement.

**How long is the rental period?**

The rental period begins the day you pay for the textbook rental and runs through the last day of finals. All rented textbooks must be returned to the bookstore, in good condition, by the last day of finals.

**What happens if I drop a class?**

If you drop a class during the first 10 days of the school term, you can terminate your rental agreement for that textbook and get a refund. You must provide proof of the dropped class and return the book to the bookstore within the first 10 days of the term.

**Can I get a refund if I don't drop a class?**

Yes. The same return policy applies to rented textbooks as to purchased textbooks. Assuming, of course that you have your receipt, and return the textbook in good condition, along with any components such as CDs, etc. that were included with the textbook when you rented it.

**Can I mark up the inside of the book with a highlighter or make notes in the margins?**

Normal use of highlighting and writing is permitted. The bookstore will use the same standards for determining acceptable condition of rental textbooks that it uses for determining condition of books sold back as used books.

**Can the bookstore refuse to accept my textbook rental when I return it?**

Yes, the bookstore can refuse to accept your rental book if it is not returned in good condition. Good condition will be judged by the bookstore alone, and generally means book spine intact, no excessive damage to cover or contents, all original pages intact, all original components present, and no excessive highlighting, writing or other markings. Normal use highlighting and writing is permitted. If the bookstore determines your book to be not acceptable for return, then you will be charged for a replacement copy and a processing fee.



**Can I return my books by mail?**

No, not at this time.

**What happens if I do not return the book by the due date?**

You will be charged for a replacement textbook along with a processing fee. The replacement cost and processing fee will be charged to the credit card on file. The book will be yours to keep.

**What happens if I lose a rented textbook?**

You will be charged for a replacement along with the processing fee for any book not returned to the bookstore, regardless of the reason. These fees are in addition to the rental fee.

**How much are the fees?**

- Replacement cost is 75% of the new book selling price of your book at the time of purchase.
- Processing fee is 7.5% of the selling price at the time of purchase.
- These fees are in addition to the rental fee.

**What if I forget when the rental is due?**

As a courtesy, we will send a reminder notice to the email address you provided during your rental checkout and on your rental agreement. However, it is your responsibility to return the book by the due date even if you do not receive this email. Remember that rental books are due by the last day of Finals.

**What if I have more questions?**

Please feel free to contact your bookstore at any time with questions.