### STUDENT CONCERNS

<table>
<thead>
<tr>
<th>Residence Hall Recycling Bins</th>
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<tbody>
<tr>
<td>Paper recycling set up, but would like to see a bin for cans, and plastics as well</td>
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<thead>
<tr>
<th>Kitchen in Turner Hall</th>
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<tr>
<td>The Kitchen in Turner Hall is dirty, no utensils and would like to see what could be done</td>
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<tr>
<th>Turner Hall Outside Area</th>
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<tr>
<td>They have new outside table w/ benches, but the students don’t keep trash picked up and clean up after they are done. Would like to see a big sign put up that says, “Pick Up Your Trash”</td>
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<thead>
<tr>
<th>Fitness Center Opening</th>
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<tbody>
<tr>
<td>A student goes to the Fitness Center every morning between 5:30-6:00 a.m. More than once a staff member has not been there to open the fitness center at this time. There has not been a notice posted of late opening or any other reason. Could this be cleared up, please?</td>
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<thead>
<tr>
<th>NSO</th>
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<tr>
<td>At Hawks Welcoming Weekend there was a Bouncy House set up and it tumbled over w/ children in it. Student has a sister in it and was concerned about the safety. No one was hurt, and it was a good thing, but felt better safety steps should be taken</td>
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<tr>
<th>Nursing</th>
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<td>Students continue to have problems with the way classes are affecting their financial aid. Can this be corrected</td>
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<tr>
<th>WIFI</th>
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<tr>
<td>Wifi is still not working properly in residence halls, dance classrooms and other areas on campus. Can boosters or extenders be installed in rooms</td>
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<tr>
<th>Dental Hygiene</th>
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<td>Student said she did not feel the information was clear as to what shots were required for the DH program. Would like to see better information available</td>
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<tr>
<th>Live Stream Program</th>
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<tr>
<td>Softball would like to see an Internet Live Stream available for parents and others to watch sporting events as many do not live in Texas</td>
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<th>Dance Class Not Being Cleaned</th>
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<tr>
<td>The dance class in the Hall center is not being taken care of and cleaned very well. Trash lots of times and just not clean in dance classroom</td>
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<th>Cafeteria Food</th>
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<tr>
<td>Students would like a better variety of food and feel like the food is not very good. Lettuce at salad bar has been brown around the edges. Could fried food be minimized in favor of more healthy options? Some students feel food is not seasoned very well</td>
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<tr>
<td>Open Discussion-Hybrid &amp; Online Classes</td>
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<td>----------------------------------------</td>
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| How do students like Hybrid and Online Classes?  
Some students really like the On-line classes, but more of them said they liked meeting the Instructors and taking classes face to face.  
A lot of the students like the Hybrid classes and enjoy the way these classes meet their needs. |

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<th>Open Discussion-Facilities</th>
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| Students discussed trees on campus. Why are some trees being cut down. Can students plant trees? Dr Sparks and Terry Hansen discussed that student groups could plant trees and that students can donate toward planting trees, fundraisers, etc. Some trees are planted in memory of people.  
Music Building- The women’s restroom seems strange with no stalls. (Terry explained about the handicapped accessibility code and that is why this was done the way it is.) Carpets are terrible. Building not updated at all. Dr. Sparks talked about the Master Plan and what the plans are for the future for this building.  
Horace Garrett Center elevator is very cramped for a wheelchair to get in and use.  
Restrooms in almost all buildings have cobwebs and spiders in corners.  
Library needs updating as well.  
Hall Center needs a couch in the lobby for students to use. Green room does not have Wi-Fi access.  
Dr. Sparks addressed what updates are being considered and that we have been working w/ donors to assist in some of these areas.  
Fire Drill- Student did not feel that the Safety procedures were clear at all.  
Security Concerns- A situation happened where a student was concerned about contacting Security and not knowing the phone number. What can we do to make sure the phone number is posted for such situations like this or how can we help w/ concerns like this.? |

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<th>Good Feed-Back</th>
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<tr>
<td>One student said she thought the Bookstore problems were so much better as to what they post for students when getting books.</td>
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