<table>
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<th>STUDENT CONCERNS</th>
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<td>The following items were concerns brought to the Big Spring Presidential Student Roundtable on October 12, 2010. The Student Roundtable met again on February 14 to discuss the responses.</td>
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### WOMEN'S RESIDENCE HALL

1. Has air conditioning issues.  
   *We are continuing to work with First Service as issues arise.*
2. Humidity problems in the rooms with 4 people.  
   *First Service has addressed and corrected the issues. We will continue to address if new issues arise.*
3. Has plumbing problems.  
   *City Plumbers have corrected many of the problems. We are waiting on RBR (contractor) to make corrections on a few of the issues. RBR is scheduled to have a crew working in the women’s dorm beginning January 4, 2011.*

### MEN'S RESIDENCE HALL

1. Outside, second floor, the doors have large gaps at the bottom. Students have to sweep 2 or 3 times a day to prevent dirt and bugs.  
   *This issue has been turned over to the architects (Parkhill, Smith, Cooper). PSC is handling all communication with the contractor (RBR Construction).*

### COSMETOLOGY

1. Door between cosmetology and the construction has a large gap at the bottom and this allows dirt and fumes to get in.  
   *The Dean of Student Services will work with Terry Hansen and the construction crew to find a solution.*

### COLLEGE ID'S

1. Students would like an alternative to the bank card.  
   *Students can find information and frequently asked questions regarding the student ID cards on the Howard College website at [www.howardcollege.edu/pdf/idcard/Student_ID_Packet.pdf](http://www.howardcollege.edu/pdf/idcard/Student_ID_Packet.pdf). Your MyHCCard is linked to a checking account at Herring Bank for all student disbursements unless you designate a different account through Campus Connect. Information can also be found in the Howard College Catalog and Student Handbook.*
2. Because of age (17), was told he could not have the bank card issued to him.  
   *A student who is under 18 can have a parent sign for the MyHCCard. Employees have been asked to include this information when helping students.*

### SCIENCE BUILDING

1. The labs don’t always have water and paper towels.  
   *This was a budgetary issue after school began, but prior to September 1 when supplies can be purchased. The issue was compounded due to the lack of a lab manager who would insure that supplies were purchased and stocked in classrooms and due to the quick move into the new Science wing. Plans are in place to insure that supplies are purchased earlier in the summer and the labs are properly stocked prior to classes beginning.*

### HORACE GARRETT BUILDING

1. Elevator shakes with just a couple of people on it and stops in between floors.  
   *The elevator has been checked by the contracted elevator technicians.*
2. Would like hand sanitizers right outside the computer labs on the second floor.  
   *Hand sanitizers have already been installed in several areas/buildings. We will continue to install in the more practical areas.*

### NURSING

1. If nursing students take all their pre-requisites, they only have 6 hours when they are accepted into the program, so their financial aid is cut by half.  
   *The Board of Nursing (BON) requires the nursing program to incorporate pre-requisite classes and co-requisite classes. The nursing program cannot change the pre-requisite percentages. The BON wants to see the program have balance incorporating some courses before, but not providing the program with only nursing courses.*
2. RN students need Chemistry in order to attain a Bachelors Degree, but it’s not in the program requirements for Howard College, so financial aid will not pay for it.  
   *Not all nursing programs require Chemistry. The nursing program is working on Articulation Agreements with many partnering universities in order to align HC and the university program. However, since not all programs require Chemistry, if we require it for students with the intent of transferring, but the student chooses another college/university that does not require it, this becomes an unnecessary expense to the student. The nursing program is working very closely, attending many conferences within the state to help push for 4 year college/universities to become more aligned with each other on their requirements in order for HC to better feed into the various programs. The department is looking into the possibility of adding a “science elective” into the program as well.*
3. Student was told that if the nursing instructors weighted the courses differently, financial aid would pay for them. The nursing program is following the guidelines by NLNAC and BON. There is one course (Mental Health) that will be modified as the course shows lab hours, which is incorrect. The courses are weighted as approved by NLNAC and BON requirements.

DENTAL HYGIENE

1. Students have a hard time finding patients on campus, and they don’t feel that the community knows about them. Need to advertise outside of college. Workforce training will partner with our business and industry to make sure all entities are aware of the service and promote the service to the community.

2. Many of the Dental Hygiene students (7 of 16 first year and 8 of 16 second year) commute from other areas, and it’s very difficult to find patients here in Big Spring. Students have to pay for all their books, labs, etc. and in order to meet the requirements of the program; they also, sometimes have to pay the fee to get a patient’s teeth cleaned and their travel to and from the college. Workforce training will partner with the department to promote the services provided and will work with Cindy Smith to generate more advertising.

3. Students feel that many of their patients are from low income families and the program is over charging. The Dental Hygiene department supports the college’s decision on this topic. The clinic can change the $30 fee if the college would like. We need to determine if the college wants to absorb the cost or will this need to be incorporated within the student fees. The department can add another fee and incorporate it for the patient costs, or the college can absorb the cost of running the clinic for patients. With the funding for the college being an issue at this time the college does not want to change the costs for the clinic. We do not want to add more fees to the students than is necessary. This may have to change in the future, but at this time everything will remain the same.

4. The computers in the Horace Garrett building are not always available and the students have to go across campus to the STEPS lab to take tests. The computers in HGC 209 are continuing to be maintained, and are currently being reviewed to determine which computers may need maintenance. Computer Services continues to service these computers as necessary. As more mobile carts become available, we hope this will help with alternative measures for computer testing.

TEXTBOOK ISSUES

1. Sometimes instructors require students to purchase specific books for the course, but then they don’t use them. When students return the books to the bookstore, they only get a small portion of their money back. This concern will be given to the Academic Affairs Council as an agenda item and will be discussed at the March 3 meeting.

SWCID ISSUES

1. One of the students had the majority of her classes at SWCID, and was concerned that they have to pay lab fees, but many times the labs are out of ink, paper, etc.

LIGHTING ISSUES

1. Need lights between Turner Hall and the Coliseum. Students are crossing at night and it’s very dark.

2. Need lights put back in the Horace Garrett parking lot.

3. Need more lighting outside of Howard Cottage. All lighting issues were addressed and corrected by January 18, 2011.

TUTORS

1. One of the tutors was disrespectful to an older student. Texting and talking on the phone while tutoring, and talking rude to the other students. The issue was addressed as soon as the Director was made aware of it.

2. Sometimes they have too many students to tutor. Need to advertise for more student tutors and let them know they can get paid for tutoring. When the Director of Testing and Tutorial Services is informed that there are not enough tutors, she calls instructors and asks for referrals as tutors. At this time there is not a shortage, and we are hesitant to advertise for tutors. Instead, we prefer to hire from instructor referrals. We wait until there is a need for tutors to recruit and hire. Also, Julie Trevino is available in the STEPS Lab, and is helping many students with tutoring.
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<th>STUDENT ACTIVITIES</th>
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| 1. Student learned about most activities through word of mouth.  
We are constantly trying to improve the advertising of student activities. The activities are being posted on the easels or bulletin boards in most of the buildings on campus. We are also discussing using sidewalk chalk as a way of advertising the activities. |
| 2. Could we get a list of things the college offers at a discount for students, for example, Cosmetology, Dental Hygiene, Child Care, etc.?  
We are compiling a list of services, discounts, etc. that are available for students. |

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<th>CONCERNS BROUGHT UP AT THIS MEETING</th>
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| 1. LVN students that want to transition into the RN program are concerned that Howard College only has 4 spots per year. There are approximately 12 students in the LVN program with 10 wanting to transition. Some of the students attend Midland College if they aren’t accepted here and some students will not be able to continue.  
Dr. Sparks told the group that we are working on a solution. Possibly offering the opportunity to transition twice a year instead of just once. Also, would like to hire more instructors, but due to the budget restraints at this time, this may not be possible. |
| 2. Students requested healthier options in the vending machines and cafeteria. More green and less fried. Possibly getting a calorie counter in the cafeteria. |
| 3. Can Dual Credit students attend Howard College activities, clubs, and organizations?  
At this time they can attend some of the activities, but due to city curfew, cannot attend all. The SGA and Activity Fee Committee need to discuss. |
| 4. There is a concern for the lack of recycling on campus. We have bins for plastic and cans, but we need something for paper. The Recycle Club would like to see more participation in recycling by the faculty, staff and students. |
| 5. Students would like wireless Internet installed in the Hall Center.  
That is an item included in the Title V Grant. |
| 6. Is it possible for students to live in the dorms without being charged for board.  
Due to the cost of food service, in order to keep prices at a reasonable price, we need to keep as many people included as possible. We will look into the possibility of different meal plan options. |